

February 2009

"Your Member Newsletter"

Charleston Lobby Renovations Complete!

Personal Banking



Renovations have been completed on our new teller stations. You may now enjoy the familiar face to face interaction that adds a personal touch to your credit union experience. At our Charleston branch expect to be greeted by a friendly concierge who will direct you to the appropriate department, answer your questions, or escort you to the Members Café.

Don't Like To Wait?

We have turned these moments into a positive experience with our Members Café and Coffee Bar. Members can indulge in a fresh cup of Starbucks coffee, a hot chocolate or an assortment of Tazo teas. The Members Café also has newspapers, current magazines, and cable television for your enjoyment.



What's In Your Nest?

Put this years tax return to work. Opening an Individual Retirement Account (IRA) with your tax return is financially sound no matter how far or close you are to retirement. An IRA's numerous tax benefits make it a great financial instrument.

Pioneer offers a variety of Roth and Traditional IRAs to meet your retirement needs. Visit pioneerwv.org and click on "Financial Services," then "Retirement Accounts" for an easy-to-read chart that will help you determine what type of IRA fits your needs.



1320 Kanawha Blvd. East
Charleston, WV 25301



4802 MacCorkle Avenue
South Charleston, WV 25309



1 Warrior Way
Belle, WV 25015



1507 Main Street, East
Oak Hill, WV 25901

The Pioneer **TRAIL**

Off To A Great Start!

If you haven't filed this year's tax return, it's not too late. Take advantage of our new CPA firm Donahoe & Frederick, CPA's, PLLC. The firm has served many members this year and have proven to welcome any member to take advantage of their services. Staffed with a talented group of professionals, Donahoe & Frederick, CPA's, PLLC will provide you with the highest level of quality service. Make an appointment today!
Call Andi Mitchell @ 304-348-1950.

March Seminars

17th - Financial Services
18th - Credit Scoring
19th - Mortgage Lending
24th - Online Banking
25th - Estate Planning
26th - Financial Counseling

Seminars held at
noon and 5:30pm
on dates scheduled

RSVP
Bridgette Williams
304.348.6648 Ext 2170



Congratulations to our Technology Promotion Winners

Members who signed up for Audie, Online Banking or E-Statements from November 1st through December 31st were registered to win one of three great prizes. Congratulations to all three and we hope you enjoy your prizes and your new convenience products that will help you access your accounts 24/7.



Stasha McGinnis
Online Banking
Dell Laptop
Computer



Kara Prunty
Audie
One year paid
cell service



Ernie Devol
E-statements
Nintendo Wii

LOCATIONS:

Main Office

1320 Kanawha Blvd. East
Charleston, WV 25301
(304) 348-6648
(304) 347-7473 Fax

South Charleston

4802 MaCorkle Avenue
South Charleston, WV 25309
(304) 348-6648
(304) 766-0320 Fax

Fayette County

1507 Main Street, East
Oak Hill, WV 25901
(304) 465-2060
(304) 465-2064 Fax

Riverside High School

1 Warrior Way
Belle, WV 25015
(304) 348-6648
(304) 949-1378 Fax

Pioneer Toll Free

1-800-339-4378

Donahoe & Frederick, CPA's, PLLC

(304) 348-1950
(304) 345-6915 Fax

HOURS:

Main Office, S.Charleston
*Riverside High School
Mon-Wed, Friday - 9-5/lobby
8-6/drive thru
Thursday - 10-7/lobby
10-7/drive-thru

*Riverside hours are lobby only and branch
closes at 1pm on Thursday.

Oak Hill

Mon-Wed, Friday - 9-5/lobby
9-5/drive thru
Thursday - 10-7/lobby
10-7/drive thru

Who says
you can't
teach
an old dog
new
tricks?



WIN
THE ULTIMATE
VACATION

Valued at \$1500

Stop in and let us teach you a trick or two about online banking and billpay.